

CITY ON A HILL - FORWARD IN FAITH

ANNUAL REPORT 2023

A note from our board chair - Henry Veenstra

2023 was a year of transition and blessings for City on a Hill Ministries. We had the opportunity to thank Gary Ellens for his years of service and leadership as the initial Executive Director and to welcome Dr. Shawn Newhouse into that role. During the year, the Board of Directors worked with Shawn and her staff to develop a new COAH Strategic Plan "Forward in Faith", conducted a fundraising audit, added a Facilities Manager, replaced the phone system, and updated our internet service. We continue to work on our multi-year plan to phase in roof replacement and parking lot improvements. In addition to providing space to a wide variety of faith based and not for profit organizations (our "partners"), the COAH affiliated services continued to grow and meet the needs of our community. The Health Clinic increased access to mental health services and expanded their hours. Doors of Hope saw an increase in demand and in the need for transitional housing. The Café expanded catering and is looking to increase the hours that they will be open for our partners and the public each week. The Leadership Renewal space was used frequently. Of course, COAH is only able to serve our partners and this community with the help of our many volunteers and donors. We thank them for their continued support and involvement with COAH ministries. With your help, we look forward to serving God and our neighbors locally and globally throughout the coming years.



OUR MISSION
Honoring God by
empowering ministries,
nonprofits, and
individuals to flourish.

BOARD MEMBERS

Henry Veenstra - Board Chair
Rev. Miriam Barnes
Sara Boetsma
Rev. Steven DeVries
Dr. Emilie DeYoung
Lindsey Iverson
Don Komejan
Max Nykerk

OUR PURPOSE
We cultivate an affordable, inviting, and collaborative space where ministries and nonprofits can grow and impact our community and world. We also provide care for individuals and families seeking healthcare, advocacy, resources, relationship, and renewal through our in-house Café, Clinic, Doors of Hope, and Leader Renewal ministries.



RADICAL HOSPITALITY

COLLABORATIVE PARTNERSHIP

CULTIVATED EMPOWERMENT

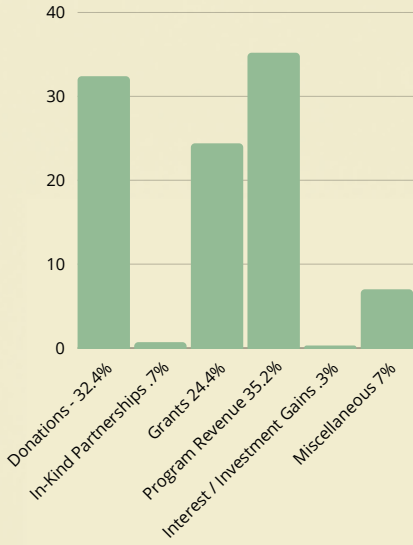
INTEGRITY

GENEROUS STEWARDSHIP

CITY ON A HILL - FORWARD IN FAITH

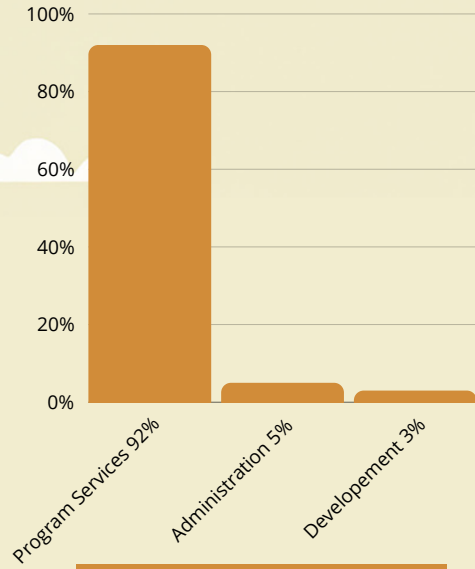
ANNUAL REPORT 2023

HOW FUNDS ARE RECEIVED*



Revenue: \$2,050,458

HOW FUNDS ARE ALLOCATED*



Expenses: \$1,849,655

COAH dedicates 92% of our funding to programs.

RESIDENT MINISTRIES**
37 Total Ministries renting 60,000 sq ft
 Lease rates **40-50% below** market value
 Leases include **free utilities, phone and internet service, convenient parking, and meeting spaces**

RESIDENT MINISTRY REACH**
 Local Impact: **20**
 Regional Impact: **8**
 Global Impact: **15**
 Total Impact: **Too many to count!**

*Based on Fiscal Year Audit ending in June 2023

**A resident ministry pertains to any nonprofit renting space from City on a Hill



CITY ON A HILL OPERATED MINISTRIES***

CITY ON A HILL
cafe



Prayers + Conversations: **1000+**
 Individual Orders: **23,000**
 Catering Orders: **540**

CITY ON A HILL
doors of hope



Increase in clients since 2022: **18%**
 Families kept in homes: **89**
 Interactions: **5,386**
 New Clients: **550**

Community Support



150 Volunteers monthly across all COAH Ministries
 Annual Volunteer Hours: **8,400**
 Estimated Savings: **\$300,000/yr**
 Church Partners: **39**
 Business Partners: **53**

CITY ON A HILL
clinic



Increase in patients since 2022: **11%**
 Physical Health Visits in 2023: **1710**
 Mental Health Visits in 2023: **1420**
 Other Visits in 2023: **1043**
 Unique Patients: **793**
 Interpreter used: **844**

CITY ON A HILL
renewal



57 visits in 2023 by Christian Leaders

Want to get involved?



***Based on Calendar Year 2023

CITY ON A HILL